IBEW/NECA SOUND & COMMUNICATIONS HEALTH AND WELFARE TRUST FUND



Dear Member:

Effective May 1, 2021, United Administrative Services will be taking over the administration of the IBEW/ NEWC Sound and Communications' HRA Plan from Navia Benefits Solutions. UAS will be using the Wex Health online platform. We are sorry that this change to the new platform has taken so long and hope that you will find the new platform easy and convenient.

To be able to make this change, there will be a blackout period on your HRA account from May 16-31, 2021. As of May 16th, you will no longer be able to use the Navia debit card or submit claims to Navia Benefits. You will need to hold onto your receipts during this time frame and submit them, via the website or mobile app, starting June 1, 2021 for processing. We are sorry for any inconvenience that this causes you.

You will be receiving a new debit card and have access to both online and mobile app options to submit your claims. Attached is more information on those services. Your new debit card should arrive at your home by the first week of June.

To set up your online services:

https://uasbpppt.lh1ondemand.com

Login: First Initial, Last Name, Last 4 of your SSN

Temporary Password: SCOMM

You will be prompted to change your password when you login.

If you have any questions, please reach out to your UAS administrator, Shandy Grace at 408-288-4452 or sgrace@uastpa.com.

Plan Administrator

